

## *Unparalleled Service*

Heart & Hands is licensed, bonded and insured in all counties in Georgia. We take pride that all of our in-home caregivers are extremely understanding, skilled and experienced in caring for the elderly.

We carefully screen our staff with extensive criminal background checks, a motor vehicle record history, drug screenings, diligent reference checks and CNA Registry checks on each applicant to ensure that there has never been an allegation of abuse, neglect, harassment or exploitation. Our employees receive training in basic CPR and First Aid. Additional training on timely and pertinent healthcare issues is provided at least monthly.

Your loved one deserves to have all the comforts of home – and that's exactly where we'll care for them.



# Heart & Hands

PRIVATE HOME CARE

*Contact us today – and see how we can make a difference in your loved one's life.*



### **Heart & Hands, Inc.**

1823 Old Ocilla Road  
P.O. Box 2199  
Tifton, Georgia 31793  
(229)388-1888  
Fax (229)388-9453  
Toll Free 1-800-720-4616

### **Heart & Hands of Albany, Inc.**

2001 Palmyra Road  
P.O. Box 3007  
Albany, Georgia 31706  
(229)430-8033  
Fax (229)430-8036  
Toll Free 1-888-465-8229

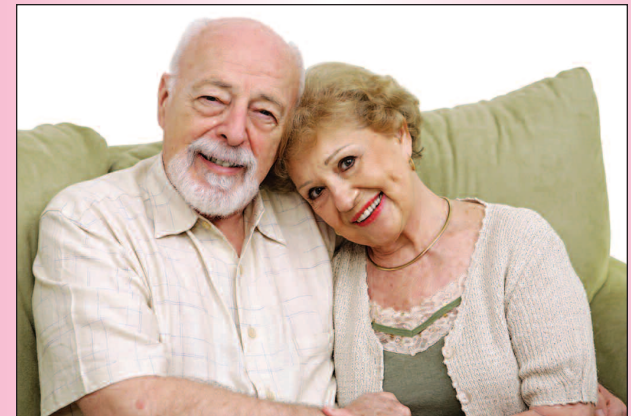
### **Heart & Hands of Macon, Inc.**

201A Sheraton Blvd.  
Macon, Georgia 31210  
(478)745-0404  
Fax (478)745-5008  
Toll Free 1-888-260-9484

# Heart & Hands

PRIVATE HOME CARE

*Building Caring Relationships  
One Person at a Time*



**"There's no place like home."**

**Tifton  
1-800-720-4616**

**Albany  
1-888-465-8229**

**Macon  
1-888-260-9484**



## Payment Information

We understand the difficulty of making payment arrangements and working with insurance companies.

That's why Heart & Hands simplifies the process for you. We file all paperwork for you at no additional charge. We work with our clients to provide information and support when it comes to compensation arrangements.

Rest assured, we are by your side every step of the way.

We also assist in the application process of using Veteran's Administrative benefits to pay for private home care.

Our payment options:

- Private Pay
- Long-Term Care Insurance
- CCSP & SOURCE (Medicaid)
- Veteran's Benefits
- Workers Compensation



## Make the Right Choice for Your Loved One

Serving every county in Georgia since 1996, we offer the very best compassionate care for anyone needing healthcare assistance. It is our goal to improve the physical, emotional and spiritual wellness of our clients, and that is exactly what we do – everyday.

With a number of services and experienced in-home care providers, we can tailor a program specifically for the needs of each client. You tell us the days and hours of care you need and we will work with you to meet these needs. To learn more about Heart & Hands, contact us at one of our three locations today.

## Our Services

We will work with you to evaluate the level of care that is necessary to improve your loved one's quality of life. We offer a variety of services from respite care to around-the-clock care to give our clients the specific care they need. Types of individualized care available include the following:

- Personal Care (Bathing/Dressing, Grooming, Ambulating, Transferring to Bed, Chair or Wheelchair, Feeding, Toileting, Continence Care and supervision of clients due to a cognitive impairment, i.e. dementia, Alzheimer's, CVA)
- Companion Services
- Live-In Home Care (Daily rates available)
- Hourly Care
- Meal Preparation
- Medication Reminders
- Light Housekeeping and Laundry
- Assessment/Evaluation by RN
- Transportation in Client's Vehicle to Appointments (Medical, Dental, Errands, Shopping, Hair Salon)

We also provide sitters for hospital, nursing home and personal care home clients.

A nurse is on-call 24 hours a day, 7 days a week for clients, family members and staff.